

Customer Case Study

PENRITH CITY COUNCIL

Penrith City Council, a leading Australian local government authority in New South Wales, faced a complex challenge in managing development contributions across multiple precincts.

To support urban growth, the Council required a solution for calculating, managing and tracking contributions efficiently. Novoplan, a specialised contributions management system, was chosen for its advanced capabilities tailored to local government needs.



10 Development Contributions plans with **3** pending

1 Affordable Rental Housing Contributions Scheme

16 Planning Agreements with **14** pending

Development Contributions received **\$10.1m**

Development Contributions expended **\$12m**

Planning Agreement Contributions **\$10m**

AREA OF 404.9 km²



POPULATION approx. 210,000



SITUATED 55km West of CBD



SIGNIFICANT Growth Precincts



BUSINESS PROBLEM



Manual processes led to delays and inaccuracies



Difficulty in tracking development stages, compliance issues and incomplete reporting



Spreadsheets, prone to errors used to manage over \$20.1million in contributions (2023)

NOVOPLAN SOLUTION



Ease of use, automated processes and integrated into corporate systems



Solved revenue shortfalls of up to 20%



Enhanced Compliance and transparency